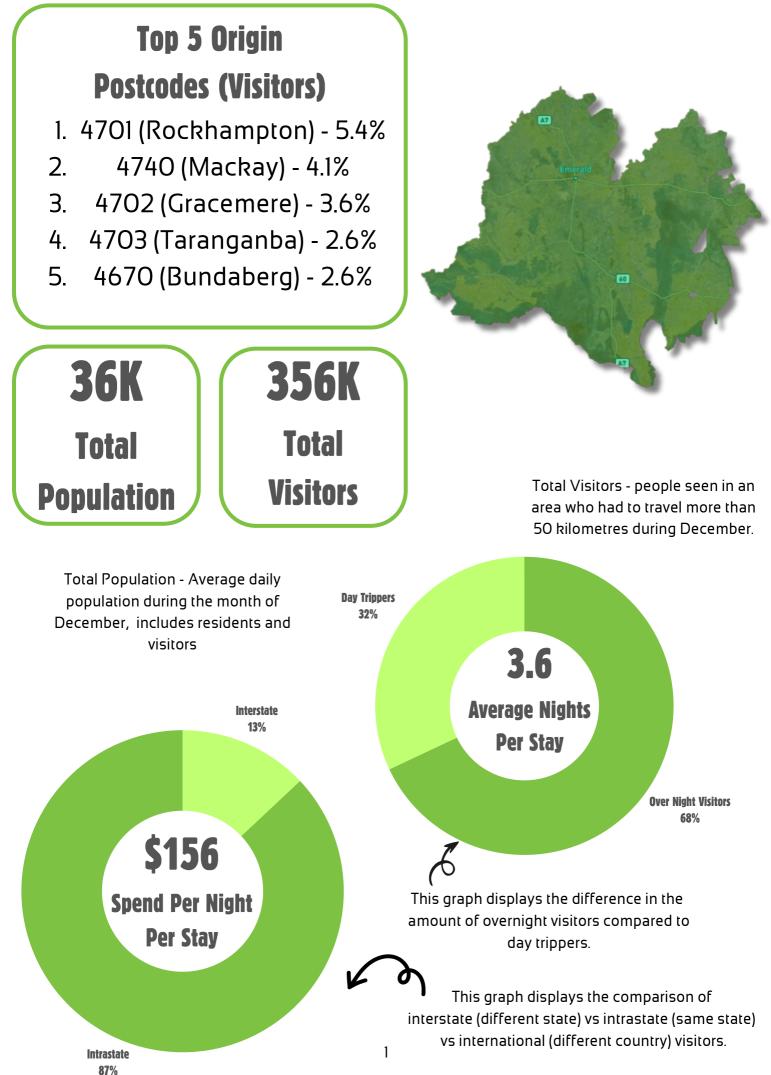


# **Central Highlands Region MONTHLY DATA SNAPSHOT** December 2023



December 2023



# -13.5% Difference in visitors (December 2022 vs December 2023)

# Top 3 Helix Personas

2.

#### 401 - Home Improvers (5%)

- Average Age 39
- Average Household Income 129k
- Heavy Spender
- Likes to travel within Australia
- Prefers to arrange it all by themselves
- Prefers holidaying amongst nature
- Enjoys the beach and likes to go for day trips
- Likes Fishing and Surfing

#### 407 - House Proud (5%)

- Average Age 39
- Average Household Income 99k
- Financially careful
- Likes to holiday within Australia
- Prefers holidays away from crowds
- Prefers holidaying amongst nature
- Enjoys daytrips and horse races
- Likes to eat at a pub or get fast food
- Likes to plays rugby league or go fishing

3.

402 - Working Hard (5%)

- Average Age 34
- Average Household Income 115k
- Financially careful
- Likes to go away for weekends
- Thinks holidays are for downtime
- Prefers to leave arrangements to others
- Enjoys the beach, zoo, wildlife parks or even watching sports at the pub
- Likes to eat at a pub or get fast food
- Plays rugby league or goes mountain biking

## **Domestic Tourism Results**

Data sourced from Tourism Research Australia focusing on Australia wide results.



### **Compared to Year Ending September 2019**

The period ending September 2023 marked a continued recovery from the impacts of COVID-19, which affected the previous year ending in September 2022. As the industry gradually rebounds, the results approach or surpass pre-COVID levels (2019). In 2019, overnight spend increased by 37% compared to 2023, where expenditure only rose by 24%, totaling \$108.7 billion. Overnight trips experienced a 4% decline pre-COVID but increased by 10% in 2023. Similarly, nights away were down by 2% pre-COVID but rose by 7% in 2023.



### **International Tourism October 2023**

International visitor spending in Australia reached 89% of pre-COVID levels, while trips and nights spent in the country were at 79% and 89% respectively compared to pre-COVID levels. In October 2023, a total of 572,000 trips were made to Australia, accounting for 18.4 million nights spent by international visitors during their stay. These visitors collectively spent over \$2.1 billion while exploring Australia.

# Key Insights

A 13.5% decrease in visitors in December 2023 compared to December 2022 was recorded.

In Central Highlands, visitors comprise 68% overnight guests and 32% day trippers. The overnight visitors typically stay for an average of 3.6 nights per visit, spending an average of \$156 per night during their stay.

Among visitors, 13% originate from Interstate, while 87% come from Intrastate. The predominant intrastate visitors hail from postcodes 4701 (Rockhampton), 4740 (Mackay), 4702 (Gracemere), 4703 (Taranganba) and 4670 (Bundaberg). Notably, these cities lie further toward the coast, suggesting that the majority of visitors venture inland to experience Queensland's countryside.

Increased visitor numbers can be achieved significantly by focusing on the top three Helix Personas: 401 (Home Improvers), 407 (House Proud) and 402 (Working Hard). Enhancing the promotion of pubs can notably boost visitor numbers, given that this aligns with the major interests of two personas, constituting over 10% of the total visitors to the region. Moreover, promoting nature-based activities such as fishing, hiking, or exploring zoo and wildlife parks can further bolster visitor numbers, as these activities align closely with the interests of the top three personas.



The data in this monthly overview has been sourced from Roy Morgan and is correct as of 25/01/24 This is simply a snapshot of the data provided. More region specific data can be accessed using the Roy Morgan Dashboard.